



Wi-Fi Dongle Quick Start Guide

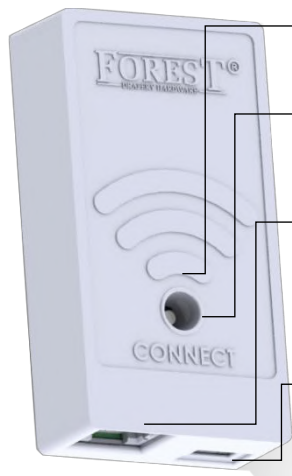


Support



Visit www.forestgroup.com/wifisupport for technical support & troubleshooting.

Forest Wi-Fi Dongle



→ **LED Indicator**

→ **Connect Button**







Use a pin, pen or screwdriver to press the button gently

→ **Data Port**

Connect the supplied connector from this port to Port 1 on the Shuttle.

→ **Micro USB Port**

If needed, use this port to connect an external USB 5V power supply.

LED Indicators		
Flashing Blue		Easy Connect mode
Flashing Yellow		Access Point mode
Purple (Press and hold Connect button 5 seconds)		Switch between Connect & Access point mode
Orange (Press and hold Connect button 10 seconds)		Factory Reset
Green (up to 5 seconds)		Everything is OK
Flashing Red (once every 5 seconds)		Dongle lost Wi-Fi Connection

Package contents:

- Forest Wi-Fi Dongle
- Quick Start Manual
- Connector Cable 15 CM

Technical Specifications of the WiFi Dongle:

Article Number:	White: 5201002280 Black: 5201006280
Working power:	12V 300mA Max.
Frequency:	2412MHz to 2462MHz
Wi-Fi standard:	IEEE 802.11n20/g/b
Working temperature:	0 – 40°C (32 – 104°F)
Optional Accessories:	Forest USB Adaptor Micro USB cable 4 meter

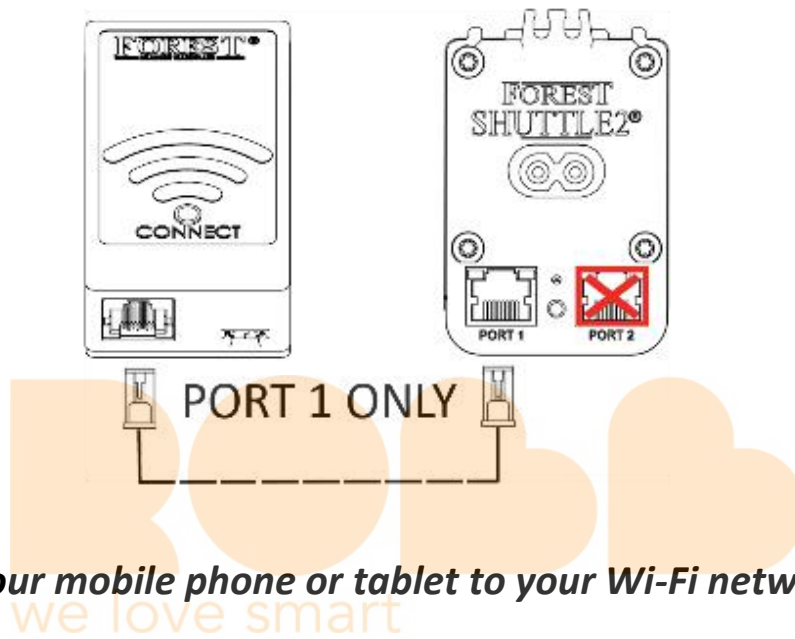
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Forest Wi-Fi Dongle Installation

1. Make sure the Shuttle[®] and curtain track on which this dongle is installed have already been set-up and work.
2. Connect the Wi-Fi dongle to Port 1 on the Shuttle:



3. Connect your mobile phone or tablet to your Wi-Fi network.
Note: The Wi-Fi dongle only supports 2.4GHz networks.

4. Download and install the Forest Connect App from the Apple App Store or Google Play Store.



QR scan
OR code



5. Launch the Forest Connect app and follow the in-app instructions.

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Troubleshooting

1. *I've successfully configured the Wi-Fi dongle, but the curtain / master carrier doesn't move.*

- Make sure the dongle is connected to Port 1 on the Shuttle
- Make sure the curtain track is already in working order, which means the start and end position need to be set.
- Scan the QR code to see how to set or reset these positions.



2. *What devices can I control using this Wi-Fi dongle*

You can control the Forest Shuttle® S, M and L curtain track motors.

3. *I don't see any lights on the dongle after plugging it in*

- Make sure the Shuttle® motor is powered
- Make sure the Dongle is connected to Port 1 on the Shuttle®
- Press and hold the connect button for 6 seconds

*If everything as mentioned above is correct but the dongle doesn't light up, your Shuttle® motor is not suitable for powering the Wi-Fi dongle without an external power supply. Connect an external power supply (5V USB adapter with a Micro-USB cable) to the Micro-USB port and try again.

4. *The dongle won't connect to my Wi-Fi network*

- Repeat the in- app configuration process
- Make sure the right Wi-Fi network was chosen
- Make sure the Wi-Fi password was entered correctly
- Make sure the Wi-Fi dongle is within reach of the Wi-Fi router
- Make sure the Wi-Fi network is 2.4GHz. 5GHz is not supported
- Try switching the dongle to Access Point mode

5. *I want to hard-reset the dongle to factory settings*

Press and hold the Connect button on the dongle for 10 seconds until the led turns orange.

6. *The LED is flashing Yellow instead of Blue or vice versa*

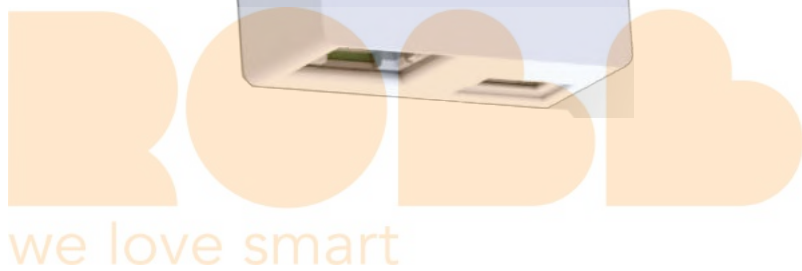
Press and hold the Connect button for 5 seconds until the LED turns Purple to switch to the Blue flashing LED.

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Wi-Fi Dongle Quick Start Guide



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Forest Wi-Fi Dongle



→ **LED Indicator**

→ **Connect knop**







Gebruik een pin/pen om de knop te bedienen

→ **Data Poort**

Verbind deze poort met Poort 1 van de Shuttle middels de bijgeleverde connectorkabel

→ **Micro USB Poort**

Indien nodig kan deze poort gebruikt worden om een externe USB adapter met Micro USB kabel aan te sluiten.

LED Indicators		
Blauw knipperend		Easy Connect mode
Geel knipperend		Access Point mode
Paars (Druk Connect knop 5 seconden in)		Schakel tussen Easy en Accesspoint verbindingmode
Oranje (Druk Connect knop 10 seconden in)		Fabrieks Reset
Groen (maximaal 10 seconden)		Alles is OK (na bijv. stroomuitval)
Rood knipperend		Dongle is de Wi-Fi verbinding kwijt

Inhoud van de verpakking:

- Forest Wi-Fi Dongle
- Quick Start Manual
- Connector kabel 15 centimeter

Technical Specifications of the WiFi Dongle:

Artikel nummers:	Wit: 5201002280 Zwart: 5201006280
Spanning:	12V 300mA Max.
Frequentie:	2412MHz to 2462MHz
Wi-Fi standaard:	IEEE 802.11n20/g/b
Werkings temperatuur:	0 – 40°C (32 – 104°F)
Optionele accessoires:	Forest USB Adaptor Forest Micro USB kabel 4 meter

Support

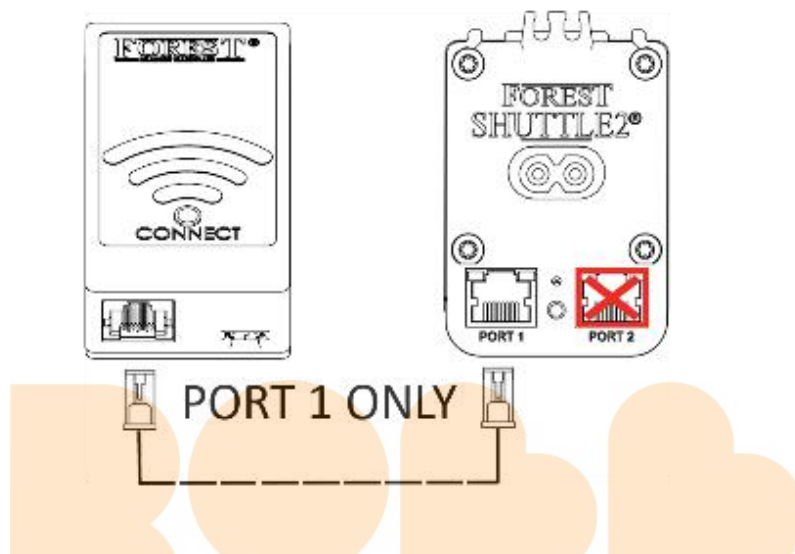


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Forest Wi-Fi Dongle Installatie

6. Wees er zeker van dat het gordijnsysteem in werkende toestand is alvorens de Wi-Fi dongle te installeren. Eindposities e.d. dienen ingesteld te zijn!

7. Verbind de dongle met Poort 1 van de Shuttle:



8. Verbind uw mobiele telefoon met het Wi-Fi netwerk waarop de dongle geïnstalleerd wordt.

Note: De Wi-Fi dongle ondersteund alleen 2.4GHz netwerken.

9. Download and installeer de Forest Connect App in de Apple App Store of Google Play Store.



QR scan
OR code



10. Open de Forest Connect app en volg de in-app stappen.

Support



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Probleemoplossing

1. **De dongle is goed geconfigureerd maar de voorloper beweegt niet**

- Controleer of de dongle op Poort 1 van de Shuttle aangesloten is
- Controleer of het gordijnsysteem al in werkende toestand is, eindposities dienen ingesteld te zijn!
- Scan de QR code om te zien hoe de eindposities ingesteld worden.



2. **Welke apparaten kan ik bedienen met de Wi-Fi Dongle**

- De Forest Shuttle S,M en L kunnen bediend worden met de Wi-Fi dongle.

3. **De dongle doet niets na het aansluiten op Poort 1 van de Shuttle**

- Controleer of de stroom aangesloten is op de Shuttle
- Controleer of de dongle aangesloten is op poort 1 van de Shuttle®
- Druk voor 6 seconden op de Connect knop en kijk of de LED op de dongle brand

*Wanneer de dongle na het controleren van bovenstaande stappen niets doet is de Shuttle niet geschikt om de Wi-Fi dongle zonder externe adapter van stroom te voorzien.

Sluit een externe USB adapter met een Micro-USB kabel aan op de Micro-USB poort van de dongle

4. **De dongle wil niet verbinden met mijn Wi-Fi netwerk**

- Herhaal het in- app configuratie proces
- Controleer het gekozen Wi-Fi netwerk
- Controleer het Wi-Fi paswoord
- Controleer of de dongle zich binnen het bereik van de Wi-Fi router bevind
- Controleer of het Wi-Fi netwerk 2.4GHz is. (5GHz word niet ondersteund)
- Probeer de dongle te configureren in Access Point mode

5. **Hoe voer ik een reset uit**

Druk 10 seconden op de Connect knop tot de LED op de dongle Oranje word

6. **De LED op de dongle knippert Geel in plaats van Blauw of vice versa**

Druk 6 seconden op de Connect knop om te schakelen tussen Blauw of Geel knipperend.

7. **Ik heb vragen anders dan vermeld in deze handleiding**

Bezoek www.forestgroup.com/wifisupport voor technische ondersteuning

Support



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